



From the Chair...

by Mike Crocker, CPP – Chairperson

Why Not Join A Chapter Committee?

Ever thought about joining an ASIS International Houston Chapter Committee? It is a rewarding experience and it will not take as much time as you may think.

Are you a member of a corporate security department? Think about joining the Corporate Security Roundtable. Chaired by **Charles Hutchinson**, Security Manager for Crescent at Greenway Plaza and Co-Chaired by **Keith Budd**, Vice President of Safety and Security at AIM Investments and **Mark W. Caldwell**, Director of Corporate Security, at AIG-American General, the Roundtable is focused on the concerns of our corporate security members. The Roundtable limits committee membership to those who are employed by corporate security departments. For more information on becoming a member of the Roundtable, e-mail **Charles Hutchinson** at CHutchinson@crescent.com.

Other Chapter committees are also welcoming new members. Would you appreciate an opportunity to support law enforcement personnel? Consider joining the Law Enforcement Liaison Committee Chaired by **Bill Hart**. More information on the Law Enforcement Liaison Committee is available at www.asishouston.org under the Officers of the Month page.

To the 35+ Members of the 2004 ASIS International Houston Chapter Golf Committee Job Well Done!

I am pleased to report to the membership that the 14th Annual ASIS International Houston Charity Golf Tournament was an outstanding success! The generous support of Sponsors, Donors, Golfers and the members of the ASIS International Houston Chapter Golf Committee made it possible to realize approximately \$15,000 in net proceeds. These net proceeds will be donated to the University of Houston Downtown for scholarships to undergraduate and graduate students seeking degrees related to fields associated with criminal justice.

Special thanks go out to Tournament Underwriter AIG-American General for establishing a record donation from a single company of \$5,000. **Mark W. Caldwell**, Director of Corporate Security, at AIG-American General has shown outstanding support for higher education since assuming his current position almost two years ago. Thanks are also extended to **Steve Brack, CPP**, Security Manager for AIG-American General for his support in soliciting team and sponsorship donations on behalf of the Chapter totaling over \$900.00.

Additionally, special thanks are also extended to **Jack Serpas, CPP**, Region President of Securitas Security Services USA, Inc. for supporting the Tournament as a Corporate Sponsor with a \$2,500 donation. Securitas Security Services and Securitas Security Systems added five teams with sponsorships to their Corporate Sponsor’s team setting a single organization record of 24 golfers registered and 6 sponsorships funded.

More details about the Tournament are available inside this newsletter from **Darin Dillon, CPP**, who, along with **Bob Cascino** and **Bill Ewing**, were the 2004 ASIS International Houston Chapter Golf Committee Co-Chairs. The Chapter and the scholarships recipients are grateful to Darin, Bob and Bill for your outstanding leadership during 2004.

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Ed Clendenin, CPP Remembered for His Contributions to ASIS

by Dave Parker

This month we lost a valued member of our security family, Ed Clendenin, CPP. Over the years, Ed made significant contributions to ASIS International and the Houston Chapter. During Ed's term as Chapter Chairman he developed our first Chapter Directory. A member could be located in the directory by Name, Company Name, Industry Sector, etc. Under Ed's leadership the Chapter initiated our first golf tournament in 1992, and the Chapter was awarded the ASIS International Chapter of the Year, I. B. Hale Memorial Award. In addition to his many professional accomplishments, Ed served and/or had been honored by ASIS International in a number of positions:

Granted Lifetime ASIS Membership	1999
Regional ASIS Vice President	1995 – 1997
Honored as	1995
“Outstanding Regional Vice President”	
Assistant Regional Vice President	1993 – 1995
Chapter Chairman Houston Chapter	1992
National Recognition as	1992
“Chapter of the Year – Houston Chapter”	
Vice Chairman – Houston Chapter	1991
CPP Committee Chairman	1990
Placement Chairman – Chicago Chapter	1988

Ed began his career in law enforcement with the Harris County Sheriff's Department. After 5 years there, he entered the retail security management. While under contract with two of the nation's largest retailers, Ed established a Court Coordinating Program, created and implemented training programs for security investigators and prepared a comprehensive “Loss Prevention Manual” while managing as many as 275

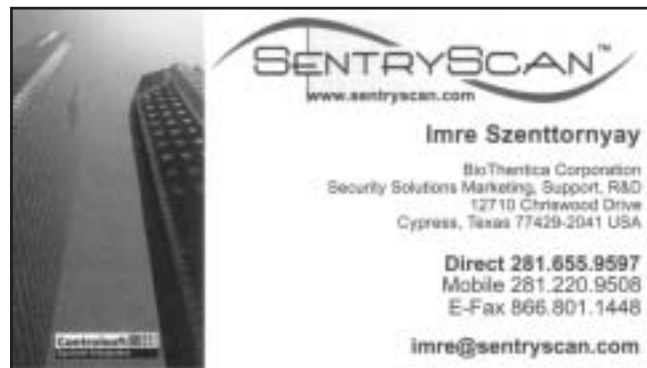
employees. He served as Security Manager for AT&T and Southwestern Bell for 15 years.

Ed wrote and taught security courses at the university level, developed videotape training modules on security and loss prevention and created computer programs to analyze Point of Sale Fraud. He possessed extensive knowledge and experience in all aspects of security technology.

Ed served as a member of the Board of Directors of the International Association of Professional Security Consultants, and received a Meritorious Life Membership. He was also a member and held office in the Associated Security Services & Investigators of the State of Texas and was a member of both the Special Agents Association, and the National Association of Chiefs of Police.

A District Court Judge once said of Ed, “It would be hard to find anybody more qualified as an expert.” Although Ed had elected to enter “semi-retirement,” he kept the shingle up on Losses Limited, Inc. the corporation he founded in 1960.

We will long remember Ed Clendenin's dedication and commitment to the security industry and his great work on behalf of this Chapter and ASIS International.



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14th Annual ASIS Golf Outing “A Great Success”

By Darin R. Dillon, CPP

It looks as if all the help from our 35 + volunteers has provided yet another banner year for contributions to the University of Houston Downtown. We are very appreciative of the time and effort given by so many talented individuals. We are proud to announce that this year's 14th annual tournament netted proceeds in excess of \$15,000 of scholarship funding for Criminal Justice program participants at the University of Houston Downtown.

A really great big thanks is due to **AIG American General** for stepping up to become our Tournament Underwriter. Their financial contribution and help in publicizing the event was an enormous effort. Also playing a major part in the tournament's success was **Securitas**. Sponsoring six teams, Securitas invested greatly in becoming the tournament's Gold level sponsor.

Attempting to fill the course with 144 golfers, we were not far off our goal by fielding 137 golfers register to play. Beginning with a full breakfast (including **Bob Cascino** and **Bill Ewing's**

Continued at right.

**UH-Downtown announces
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The degree, developed in concert with the ASIS International Houston Chapter, is expected to become a standard for the field. With a focus on problem-solving and critical thinking skills required of today's security managers, candidates for the degree will be involved in real-world applications as part of their academic program.

Applicants are expected to have a 3.0 undergraduate GPA and BA/S in a related field. Submit transcripts, MAT, GMAT, or GRE scores (verbal & quantitative), and 3 letters of recommendation (preferably from academic sources) to: MSM Admissions Committee, Department of Criminal Justice, UH-Downtown, One Main Street, Houston, TX 77002. For further information contact Dr. Frank P. Williams III (713-221-8613, e-mail williamsf@uhd.edu) or Dr. Hsiao-Ming Wang (713-221-8691, e-mail wangh@uhd.edu).

On-line application forms are available at:
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14th Annual ASIS Golf Outing Continued.

promised Breakfast Tacos), custom made, Cajun smoked sausage from Mike Reeves and topped off with a catered lunch. As you can plainly see, there was no shortage of food. With plenty of beverages and opportunities to win a number of awards, it appears that those who braved the weather enjoyed a good time and lots of fellowship.

A Silent Auction was reintroduced this year and featured some really cool awards, trips, sports tickets, sports memorabilia, golf paraphernalia, etc. The proceeds contributed approximately \$2000 toward our scholarship funding. Thanks to **Jim Pugliese, Charles Hutchinson** and **Linda Hutchinson** for their organization of this event.

Plans will soon be underway to identify a golf course for next year's 15th annual tournament to be held in the spring of 2005. We hope to have an even more successful golf outing. To do so, we will need to start making plans and preparations shortly. Should anyone wish to provide input regarding course selection or work on the Golf Committee please feel free to call me at (713) 204-7035.

Your Good Name & Credit Rating Are At Risk!

by Tom Hamilton, CPP

“Identity Theft is American’s Fastest Growing Financial Crime” ...US Department of Justice

Your good name and credit are used to judge you as never before, determining whether you’ll get your next job, the rates you pay for insurance policies, etc. The fraudulent use of another person’s name and identification data to obtain credit, merchandise or services, struck seven (7) millions victims in the United States last year (which is 10 times higher than previously estimated). The United Kingdom, Japan and Canada are also reporting identity theft epidemics. Since 1990, thirty three million Americans (one of every six adults) say they have had their identities used by someone else. It is an equal opportunity crime affecting victims of all races, incomes and ages.

According to an FBI agent who testified before a congressional subcommittee last year, Al-Qaida operatives in Spain used stolen credit and telephone cards and false passports and travel documents to open bank accounts and pay for travel and communications abroad.

Many victims don’t learn of the crime for a year or more after something goes terribly wrong. Thieves shield their actions by using a different address when they open new accounts in the victim’s name. Although federal laws cap monetary losses to consumers, it routinely takes the average victim two years to clear their name. During that two-year period some victims have been denied car loans, mortgages and even the use of their cell phones. The best defense is to order your credit report annually from each of the three major credit bureaus.

We all pay for ID theft. The \$4.2 billion dollars that businesses will lose this year is expected to grow to more than \$8 billion by 2006! Businesses recoup these losses by charging higher prices and fees to the consumer. The Federal Trade Commission ranks the state of Texas as having the fifth worst ID theft rate in the nation based on the number of ID thefts reported by population per 100,000 people. Washington, DC ranked number one followed by California, Arizona and Nevada.

How Do Thieves Get Your Identification Data?

Stealing company data - Hackers gain access to poorly protected company databases.

Pretexting – Email spammers, telemarketers and even sales clerks, use false pretenses to gain access to personal identification data.

Dumpster Diving – Going through trash for medical bills, credit card statements, etc.

Mail Theft – Thieves and organized rings steal mail from unlocked mailboxes containing personal information, pre-approved cards, statements, etc.

Account Takeovers – Thieves use fake or stolen IDs to take over existing bank or credit accounts escaping detection by have statements forwarded to a new address or P.O. box.

What are some things you can you do?

Watch your credit. Order copies of your report. Be stingy with information. Don’t give out personal information unless you have initiated the transaction. Say “NO” to information sharing by your bank or other financial institutions. Shred and destroy any information before you throw it out. And, be creative in selecting passwords and PIN numbers.

If you would like to make a contribution to the newsletter, please contact Tom Hamilton, CPP, Newsletter Editor, at tomh@hamiltoncsi.com.



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Speaker's Corner

by Pam Duncan, Chapter Secretary

We have had an array of interesting speakers at our luncheon meetings addressing a wide range of security and security related topics.

March 31, 2004 – “**Fire Simulation – Moving Beyond Fire Drills**” - **Steve Cichon**, District Chief, Training Division, Houston Fire Department and **Charles Hutchinson**, Security Manager, Crescent Real Estate, Greenway Plaza

April 28, 2004 – “**Current Priorities of the Federal Bureau of Investigation**” - **Robert A. Doguim**, Special Agent - Media Representative, FBI

May 26, 2004 - “**Crime Stoppers**” - **Kim K. Ogg**, Executive Director, “Crime Stoppers of Houston”

For more information on upcoming speakers visit our website at www.asishouston.org

New Reality Show Pits Corporate Criminals Against SEC and FBI Investigators.

New York-based entertainment group, MJM, unveils **CORRUPTION, INC.**, a new reality series that sets convicted corporate felons loose in an actual corporation with a team of auditors and investigators out to catch them—if they can. Following on the success of reality shows like *The Apprentice* coupled with the advent of Fox's much-hyped *The Casino*, producers at MJM are moving swiftly to finalize production plans for a new reality series focused on corporate crime.

CORRUPTION, INC., will follow the hi-jinks and machinations of six convicted corporate felons as they attempt to actually swindle a privately held corporation. Hot on their trail are a team of America's top corporate cops—veterans drawn from the FBI, the SEC, the technology sector and, yes, prison. “For the company participating, it's the ultimate security audit,” says the show's creator, Alisa Jones. “They've come to grips with the fact that these days the best way to catch a thief is to hire one. It's smart—like hiring a hacker to break a system, so that ultimately you can render it bulletproof.” But don't expect to see a bunch of flabby accountants milling around a whiteboard, says Jones. “We're dealing with a new breed of investigator—these people get dirty. Dumpster diving and covert sting operations are definitely a part of the picture.”

While sponsors might balk at a show that potentially glorifies corporate swindling, Jones argues that the show is a natural fit with America's current cultural fascination with reality-based programming. “One of the reasons reality television has been so successful is its focus on relationships and fundamentally, corporate crime is a very human drama—fraught with ambition, relationships, alliances, opportunity and greed—the greed of individuals so drunk on their own power they believe they can scam anyone. Producers expect to begin shooting in early fall and are currently working with attorneys and accountants to ensure that the show is airtight when it comes to the swindles and the law.

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Air Security International- A Unique Security Service

By David Schwan

In 1989, Israel "Issy" Boim, an Israeli-born counter-terrorism and aviation security specialist, recognized a weakness in the security programs of many multi-national corporations – the corporate jet. As a result, he established Air Security International (ASI) to meet new security challenges posed by the growing popularity of corporation aviation as a means of travel to far off corners of the globe.

When Boim founded Air Security International (ASI), the Cold War was drawing to an end and regions of the world that had been closed off for decades were beginning to reopen. Security directors were beginning to recognize the fact that their top executives were traveling on multi-million dollar aircraft to areas of the world that they knew very little about. With 22 years of experience with the Israeli Shin Bet as well as a background in aviation security for many top airlines, including El Al, American, TWA and Northwest, Boim provided them with the expertise needed in this very specialized field.

Initially envisioned as an intelligence firm, Issy soon recognized that corporate executives and their flight crews needed more than just information. Whereas ASI could identify the threat – such as the dangers of hailing a taxi in Mexico City – it could not provide a solution to mitigate the risk. As a result, ASI established an Operations Division that could provide on-the-ground support to its corporate clients around the world.

It soon became apparent that ASI was more than just an aviation security company. Although many of its clients traveled the world on corporate jets, the majority leaned upon ASI for intelligence and operational support outside of the aviation industry. By the late 1990s, ASI had become a recognized private-sector intelligence firm and a service provider to high profile celebrities, heads of state and CEOs of some of the largest companies in the world.

On September 11, 2001 ASI played a significant role for many organizations. Fielding calls from all over the world, ASI offered continually updated status reports, made recommendations for individual employees, and even provided assistance in helping traveling employees return home. In addition to providing up-to-the-minute intelligence to its clients, ASI also established a publicly accessible website to provide critical information to the general public. It received recognition from several news sources for its coverage during a time of need.

Starting with just two employees in 1989, ASI celebrates its 15th anniversary this year with more than 40 employees at its

Houston headquarters and representatives in hundreds of cities around the world. Still headed by Boim, ASI looks forward to serving the needs of its clients for many years to come.



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Negligent Security

Tenant's abduction and murder blamed on lack of security.

The estate and parents of a woman who was abducted from a New Jersey apartment complex and later killed settled their negligent security claim against the complex and its owner for **\$600,000**. Chia Yen Hsu, then 30, was abducted, sexually assaulted, placed in the trunk of a car and drowned in a river by Rodney Bullock, who was arrested while driving Hsu's car and pleaded guilty to the crimes. Hsu's estate and parents then sued the complex, Cooper River Manor Apartments, and the complex's owner, Metropolitan Management Corp., Bala Cynwyd, Pa., claiming that the murderer was aided by **untrimmed shrubs, inadequate lighting and a lack of security patrols**. The defense denied having any notice of criminal activity in the area.

Estate of Hsu v. Metropolitan Management Corp.

House of Worship Committee

by Lewis Eakins

The House of Worship Committee is pleased to announce the addition of the following new members:

Wanette Fountain,	Database Administrator - Crescent Real Estate
Leland Dean,	Regional Security Manager - Whitney Bank
Weldon Green,	Manager of Corporate Security - Dynege, Inc.

At the last committee meeting discussions were held on methods for advertising our services to churches and religious associations. Some of the ideas included contacting ministerial associations and giving presentations, radio/television talk shows, writing articles, etc. For more information about this committee and the work we do, please see the Chapter website at www.asishouston.org.

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IAHSS Launches Greater Houston-Galveston Chapter

By John Houchin

In December 2003, healthcare security professionals in the Houston area met to discuss forming a local chapter of the International Association for Healthcare Security and Safety. There was overwhelming support for the chapter and the process to apply to IAHSS for official status began.

The International Association for Healthcare Security and Safety is a not-for-profit professional organization of healthcare security and safety executives around the world. Included in the membership are vendors offering state of the art products and services that serve to enhance security and safety programs. IAHSS was founded by a visionary group of healthcare security administrators in 1968 and has grown to be the largest association of its kind. It works to improve and professionalize security and safety in healthcare facilities through the exchange of information and experiences among healthcare security and safety executives.

The Greater Houston-Galveston Chapter of IAHSS has the same objectives as the international:

- A. Promoting the exchange of information concerning healthcare security and/or safety administration policy, procedure and planning in order to increase effectiveness in protection management.
- B. Development of healthcare security/safety policies, procedures, standards methods and concepts.
- C. Increasing the membership of the Association to further the cooperation of healthcare facilities, allied associations, and agencies.
- D. Encouraging and assisting members to develop their knowledge and to increase their professional effectiveness.

Continued on page 9.

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Continued from page 8.

- E. Promoting the education and development of healthcare security employees in all levels of the organization.

The chapter was organized on January 21, 2004 during a visit by Carl Mogavero, CHPA, IAHSS President and Henry S. Camacho, CHPA, IAHSS Regional Chairperson for the New Mexico, Oklahoma and Texas region. The following Chapter Officers were elected during the meeting: Chapter Chairperson, John Houchin, CPP, CHPA; Vice Chairperson, Robert E. Owles; Secretary, Jon Hallaway, CHPA; Treasurer, E.B. Leatherman, III, CHPA. The CHPA designation denotes Certified Healthcare Protection Administrator, which may be earned from the International Healthcare Security and Safety Foundation following a review of credentials and successfully completing a certification examination. The International Association for Healthcare Security and Safety formally recognized the chapter when its charter was issued on February 2, 2004. The chapter normally holds a luncheon meeting on the third Friday of the month on a rotational basis in local hospitals. For information on the chapter or joining IAHSS, contact any of the officers or the Membership Committee Chair: Ed Homrighausen at 713-793-3709 or email ehomrighausen@shrinenet.org.

Chapter Officers and Committee Chairs

Chapter Chairman	Mike Crocker, CPP
Vice Chairman	Darin Dillon, CPP
Secretary	Pam Duncan
Treasurer	Bob Cascino
ASIS Foundation Rep	Steve Brack, CPP
Certifications	Karim Vellani, CPP
CPP – Certification	Steven Bourg, CPP
PSP – Certification	Ralph L. Swain, CPP
PCI – Certification	Karim Vellani, CPP
Corp Security Roundtable	Charles Hutchinson Keith Budd Mark Caldwell
Education, Training, Seminars	Dr. Frank Williams, III Greg Walker, Esq, ARM Mike Mason, CFE, CPP
Golf Tournament	Bob Cascino Darin Dillon, CPP Bill Ewing
House of Worship	Lewis Eakins
Law Enforcement Liaison	William “Bill” Hart
Legislative Affairs	Dave Parker
Membership	Kevin Galloway
Newsletter	Tom Hamilton, CPP
Nominations	HPD Capt. Mark Curran
Placement	John Brady
Private Security Ser. Council	Posie Clinton
TCPS	Bob Cascino
Website	Mike Crocker, CPP

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Choosing and Protecting Passwords

Another Step in Protecting Your Identity and Personal Information

by Tom Hamilton, CPP

The number of PIN numbers, passwords, or pass phrases you use every day: the ATM or your debit card, logging on to your computer or email, signing in to an online bank account, etc, the list seems to keep getting longer every day. Keeping track of all of the number, letter, and word combinations can be frustrating. Perhaps you've wondered if all of the fuss is worth it. What attacker cares about your personal email account or why would someone bother with your small bank account when there are others with much more money? An attack is not specifically about your account but about using the access to your information to launch a larger attack. Having someone gain access to your personal email might not seem like much, but think of the implications of an attacker gaining access to your social security number or your medical records.

The best way to protect information or physical property is to ensure that only authorized people have access to it. Verifying that someone is the person they claim to be is an important step in this process. Passwords are the most common means of authentication, but if you don't choose good passwords and keep them confidential, they're as ineffective as not having any password at all. Systems and services have been successfully broken into due to the use of insecure and inadequate passwords. Some viruses and worms have exploited systems by guessing weak passwords.

How do you choose a good password?

Passwords based on personal information are easy to remember. However, that also makes it easier for an attacker to guess or "crack" them. A four-digit PIN number can be a combination of the month, day, or year of your birthday, or the last four digits of your social security number, or your address or phone number. Think about how easy it is to find out this information about somebody. What about your email password—can it be found in the dictionary? If so, it may be susceptible to "dictionary" attacks, which attempt to guess passwords based on words in the dictionary. Intentionally misspelling a word ("daytt" instead of "date") may offer some protection against dictionary attacks. However, don't assume that once you've developed a strong password you should use it for every system or program you log into. If an attacker does guess it, he would have access to all of your accounts. You should use these techniques to develop unique passwords for each of your accounts.

Here are tactics to use when choosing a password:

- * Don't use passwords based on personal information - easily accessed or guessed
- * Don't use words that can be found in any dictionary of any language
- * Use both lowercase and capital letters
- * Use a combination of letters, numbers, and special characters
- * Use different passwords on different system.

How can you protect your password?

Choose a password that's difficult to guess and make sure you do not to leave it someplace for people to find. Writing it down and leaving it in your desk, next to your computer, or, worse, taped to your computer, makes it easy for anyone with physical access to your office. Don't tell anyone your passwords and watch for attackers trying to trick you through phone calls or email messages requesting that you reveal your passwords.

If your Internet service provider (ISP) offers choices of authentication systems, look for ones that use Kerberos, challenge/response, or public key encryption rather than simple passwords. Consider challenging service providers who only use passwords to adopt more secure methods. Also, many programs offer the option of "remembering" your password, but these programs have varying degrees of security protecting that information. Some programs, such as email clients, store the information in clear text in a file on your computer. This means that anyone with access to your computer can discover all of your passwords and can gain access to your information. For this reason, always remember to log out when you are using a public computer (at the library, an Internet cafe, or even a shared computer at your office).

Other programs, such as Apple's Keychain and Palm's Secure Desktop, use strong encryption to protect the information. These types of programs may be viable options for managing your passwords if you find you have too many to remember.

There's no guarantee that any of these techniques will prevent an attacker from learning your password, but they will make it more difficult.

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Treasurer's Report

2nd Quarter 2004

by Robert Cascino, Chapter Treasurer

Our 2nd quarter was topped off with our 14th Annual Houston Chapter Golf Tournament, which was a huge success. Our preliminary donation number, including the donation from AIG, puts us at approximately \$15,000. Our final numbers for the tournament will be complete by June 25th.

Our sincere thanks to all supporters of the golf tournament for the team and single entries, hole sponsorships, our title sponsor AIG and to Securitas Security Services USA a major contributor. These sponsors and participants made it possible to reach a milestone in our contributions to the University of Houston, Downtown Criminal Justice Department.

After paying all the bills for the golf tournament excluding our donation to UHD, we show a balance of all funds of \$27,820.66. This includes monies committed to the newsletter, website and golf tournament donations to be paid.

To put the chapter in a long-term financially stable posture, we opened a savings account to provide us the continued ability to support our primary mission, education and training. The savings account was opened during the second quarter.

Thanks to the many volunteers for their role in making our golf tournament so successful and to you, the membership for your support and participation. ASIS International recognizes Houston as a model chapter because of your support. Congratulations!

"The Sentry"

Is published quarterly and mailed out in hard copy to all ASIS International members assigned to the Houston Chapter. Once mailed it is then posted on the Chapter website.

Newsletter Editor, **Tom Hamilton, CPP**
Layout and Design, **Bruce Rodriguez, MCSE**

If you have questions or wish to make an editorial contribution, please contact the newsletter editor by email at tomh@hamiltoncsi.com or call (281) 398-7774.



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The Sentry

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